

Job title	<i>Restaurant Manager</i>
Reports to	<i>Operations Manager</i>

Attention all sweet enthusiasts and coffee connoisseurs! Are you ready to spread your wings and embark on an exciting adventure? We have some clucking good news for you! Chicken Little Cafe is spreading its feathers and opening a brand-new location in the vibrant neighborhood of Larry Uteck. And guess what? We're on the hunt for a talented and passionate Manager to lead the flock at this egg-cellent new spot! So, if you're ready to take the helm of a sizzling hot cafe, surrounded by the aroma of delicious coffee and the tantalizing scent of freshly baked treats, then keep reading, because this is your chance to be a part of our feathered family!

Company Overview:

Micco Companies is a family-owned holding company with a diverse operating portfolio that includes Colin and Belle MacDonald Charitable Foundation, Community Courier, The Chickenburger and Chicken Little Café, Harvest Wines and Spirits, Palooka's Executive Fitness, Micco Warehousing & Logistics and Harvest Beer Wines Spirits. A long-term and respected member of the Halifax business community, Micco has a passion for growth and expansion and currently employs over 200 Associates.

Description

Chicken Little Cafe is seeking a dynamic and experienced Restaurant Manager to oversee the daily operations of our vibrant cafe. As a Café Manager, you will be responsible for ensuring exceptional customer experiences, maintaining high standards of food quality and service, managing a team of dedicated staff, and driving business growth. If you have a passion for the culinary industry, a strong background in restaurant management, and the ability to lead and inspire a team, we invite you to join our team at Chicken Little Cafe.

Day in the Life

- Oversee the day-to-day operations of the cafe, including managing staff, scheduling, and ensuring smooth service flow.
- Maintain and enforce high standards of food quality, presentation, and cleanliness.
- Monitor inventory levels, order supplies, and manage vendor relationships to ensure adequate stock levels at all times.
- Develop and implement effective operational procedures to optimize efficiency and maximize productivity.
- Train, mentor, and motivate staff to deliver excellent customer service and uphold the cafe's brand standards.
- Coordinate and execute marketing and promotional activities to drive customer traffic and increase sales.
- Monitor and analyze sales performance, financial metrics, and customer feedback to identify areas for improvement and implement corrective actions.
- Ensure compliance with health and safety regulations, food handling procedures, and licensing requirements.
- Foster a positive and collaborative work environment, promoting teamwork, open communication, and professional development.
- Cultivate relationships with customers, addressing their inquiries, concerns, and feedback in a timely and professional manner.
- Stay updated on industry trends, competitor activities, and customer preferences to make informed business decisions.
- Manage budgetary responsibilities, including cost control, revenue optimization, and profitability analysis.

Qualifications

- Proven experience as a Restaurant Manager or in a similar role within the food service industry.
- Strong knowledge of restaurant operations, including food preparation, service standards, and sanitation regulations.
- Excellent leadership and people management skills, with the ability to inspire and motivate a diverse team.
- Outstanding customer service skills, with a focus on delivering memorable dining experiences.
- Ability to thrive in a fast-paced environment, multitask, and make effective decisions under pressure.
- Exceptional communication and interpersonal skills, with the ability to build relationships with customers, staff, and suppliers.
- Food safety certification and knowledge of health and safety regulations.
- Proficiency in using restaurant management software and point-of-sale (POS) systems.
- Flexibility to work varying shifts, including evenings, weekends, and holidays.

Join our team at Chicken Little Cafe and play a pivotal role in creating an exceptional dining experience for our valued customers. If you possess the necessary skills, experience, and passion for restaurant management, we encourage you to apply for the position of Restaurant Manager.